

## FLORIDA PEDIATRIC ASSOCIATES, LLC

Children's Plastic Surgery Institute of Florida  
*a Division of Florida Pediatric Associates*

### NOTICE of NON-DISCRIMINATION and ACCESSIBILITY

Florida Pediatric Associates (the "Practice"), complies with applicable Federal civil rights laws and does not discriminate against people on the basis of age, race, national origin, color, disability, or sex (including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). This Practice does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

#### The Practice:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, (such as qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)).
- Provides free language services to people whose primary language is not English (which may include qualified interpreters and information written other languages). If you need these services, you may contact the manager or administrator at this office.

### GRIEVANCES

The Practice prohibits retaliation against any person because they opposed or complained about discrimination in good faith, assisted in good faith in the investigation of a discrimination complaint, or participated in a discrimination charge or other proceeding. If you believe that you were discriminated against or the Practice failed to provide communication or interpretation services, you can file a grievance with our Compliance Officer in person or by mail, e-mail or phone. If you need help filing a grievance, our Compliance Officer is available to assist you. You can reach our Compliance Officer at:

1800 Dr. Martin Luther King Jr. Street North  
St. Petersburg, FL 33704  
Phone: (866) 635-8765  
E-mail: [icomply@floridapediatrics.com](mailto:icomply@floridapediatrics.com)

You can file a civil rights complaint directly with the U.S. Department of Health and Human Services, Office for Civil Rights through their complaint portal at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <https://www.hhs.gov/civil-rights/filing-a-complaint/complaint-process/index.html>

This Notice is also available at: <https://floridapediatrics.com/associates/>